

THE GENERAL COUNCIL OF THE ASSEMBLIES OF GOD

CONVENTION SERVICES GROUP

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Registration FAQ's

Why should I pre-register?

- Pre-registering allows you to save time by not standing in the longer on-site lines, as well as help save money because you have taken advantage of the pre-registration discounts.
- You also benefit by being able to secure your spot at ticketed events.

Will I receive anything back after I have pre-registered?

- YES – you will receive confirmation via e-mail.

If my plans change, how can I get a refund?

- A refund must be requested in writing by the specified cancellation deadline.

How do I register as a “Delegate” for General Council business?

- You may register on-line by providing your church's account number and appropriate verification.
- Your church will need to provide the account number to you.

How do I find my account number in order to register to vote?

- Your account number is located on your Minister's ID card.

Sharon L. Lee
Director

Lori K. Lawley
*Office Manager/
Housing Manager*

Sheila R. Mixer
Registration Coordinator

Trina A. Russell
Event Coordinator

Paula A. Smallwood
Exhibits Coordinator



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Why should I reserve a room within the contracted hotel block?

- While we understand it is your choice of where to stay, we encourage our attendees to stay at one of our contracted hotels. Your participation in this endeavor helps us with our working relationship with the hotel to guarantee there will be a certain amount of revenue from rooms reserved.
- Attrition (or performance) clauses are often included in hotel contracts — this assures the hotel the anticipated revenue for the rooms set aside in our block.
- If our attendees choose to stay at hotels outside of our contracted hotels, we will fall short of the number of rooms needed to fulfill our contracts. Failure to meet performance thresholds can result in significant financial penalties for the GCAG.
- By staying within our contracted hotels, you benefit financially by receiving discounted registration, and logistically by being able to participate in our event shuttle. When staying at another hotel (which may seem cheaper) you will incur higher transportation and/or parking costs.

Can I cancel my housing at a later date?

- Yes, you can cancel your reservation up until the cancellation deadline with minimal penalty.

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